

Mendip Stoves

WOODLAND ELECTRIC STOVE

USER INSTRUCTIONS AND INSTALLATION



iléktró

IMPORTANT NOTE

THE HEATER OUTLET GRILLE BECOMES VERY HOT WHILST IN OPERATION. DO NOT COVER THE OUTLET GRILLE OR ANY PART OF THE APPLIANCE. FOR USE WITH 230V - 240V 50HZ ELECTRICITY SUPPLY ONLY. PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION KEEP THE INSTRUCTIONS IN A SAFE PLACE. THEY WILL BE NEEDED WHEN MAINTENANCE OR SERVICING IS REQUIRED. THIS APPLIANCE MUST BE EARTHED.

Version 2 03/04/25

Contents of manual may be updated without notice.

For the latest version of this manual please refer to our
website: www.mendipstoves.co.uk

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TERMS AND CONDITIONS WARRANTY

EUROSTOVE LTD

UNIT H1

MENDIP INDUSTRIAL ESTATE ROOKSBRIDGE

SOMERSET BS26 2UG

FULL TERMS AND CONDITIONS ARE DETAILED
IN THE WARRANTY STATEMENT ON THE
WEBSITE www.mendipstoves.co.uk.

IN THE EVENT OF ANY CONFLICT OF
INFORMATION THE WORDING ON THE WEBSITE
SHALL PREVAIL. IMPORTANT NOTE: SHOULD
ANY PROBLEMS BE EXPERIENCED WITH YOUR
PRODUCT, CLAIMS MUST FIRST BE SUBMITTED
TO THE RETAILER WHERE THE APPLIANCE
WAS PURCHASED FROM WHO WILL OFFER
IMMEDIATE ASSISTANCE.

REGISTRATION NUMBER:
IN ACCORDANCE WITH EUROPEAN DIRECTIVE
2012/19/ EU, WASTE ELECTRICAL AND
ELECTRONIC EQUIPMENT (WEEE) MUST NOT
BE DISPOSED OF WITH HOUSEHOLD WASTE.
AT THE END OF ITS USEFUL LIFE PLEASE TAKE
THIS PRODUCT TO AN APPROPRIATE
RECYCLING CENTRE OR COLLECTION POINT.
YOU CAN FIND

YOUR NEAREST RECYCLING CENTRE BY USING
THE BANK LOCATOR AT
WWW.RECYCLE-MORE.CO.UK FOR UK
CUSTOMERS,

WWW.WEEEIRELAND.IE FOR CUSTOMERS
IN THE REPUBLIC OF IRELAND, OR BY
CONTACTING YOUR LOCAL AUTHORITY



BOX CONTENTS

PLEASE CHECK THAT THE FOLLOWING COMPONENTS ARE INCLUDED WITHIN THE BOX. IF ANYTHING IS MISSING OR DAMAGED, PLEASE CONTACT THE RETAILER AND DO NOT USE THE APPLIANCE UNTIL YOU HAVE EVERYTHING.

- ☒ APPLIANCE WITH TRAILING LEAD WITH MOULDED 13AMP
- ☒ PLUG, REMOTE CONTROL HANDSET AND BATTERIES.
- ☒ INSTRUCTION MANUAL.
- ☒ LOG SET.
- ☒ BLACK COAL.
- ☒ SLATE CHIPS
- ☒ CLEAR EMBER CRYSTALS.
- ☒ AMBER EMBER CRYSTALS

HOW TO USE YOUR APPLIANCE

1. IMPORTANT SAFETY INFORMATION

- READ ALL OF THE INSTRUCTIONS CAREFULLY BEFORE USING THE APPLIANCE. INSTRUCTIONS ARE AVAILABLE ONLINE AT www.mendipstoves.co.uk
- REMOVE ALL PACKAGING AND DISPOSE OF AT AN APPROPRIATE RECYCLING FACILITY.
- DO NOT USE THIS APPLIANCE IN THE IMMEDIATE SURROUNDINGS OF A BATH, SHOWER, SWIMMING POOL OR ANY OTHER AREA WHERE THE APPLIANCE COULD COME INTO CONTACT WITH WATER OR HUMIDITY, E.G. A BATHROOM.
- DO NOT ALLOW THE APPLIANCE TO BE COVERED OR LET THE AIR INLET/OUTLET BECOME OBSTRUCTED AS THE APPLIANCE MAY OVERHEAT. PLEASE NOTE THE WARNING SYMBOL ON THE APPLIANCE. FOR INDOOR USE ONLY. THIS APPLIANCE IS NOT SUITABLE FOR USE OUTSIDE THE HOUSE.
- KEEP THE POWER CORD AWAY FROM HOT SURFACES AND HOT CONDITIONS. DO NOT ROUTE THE POWER LEAD IN FRONT OF THE APPLIANCE.
- ENSURE THE APPLIANCE IS LEVEL AND THAT FURNITURE, CURTAINS ETC. ARE POSITIONED NO CLOSER THAN 1M.
- WHEN THE APPLIANCE HAS BEEN INSTALLED THE POSITION OF THE PLUG MUST BE ACCESSIBLE OR AN ISOLATION SWITCH WILL BE INSTALLED AWAY FROM THE APPLIANCE.
- WHERE THE ELECTRICITY SUPPLY CABLE HAS TO PASS THROUGH A MASONRY WALL, STONE SURROUND ETC. ENSURE SUITABLE RUBBER BUSHES ARE FITTED AT POSSIBLE WEAR POINTS.
- **NEVER** LEAVE CHILDREN UNSUPERVISED WITH AN UNGUARDED HEATER.
- **NEVER** OBSTRUCT OR COVER THE HEATER OUTLET.
- **NEVER** INSTALL OR USE THIS PRODUCT WHERE IT MAY COME IN CONTACT WITH WATER I.E. A BATHROOM OR WET ROOM.
- **NEVER** USE AEROSOLS OR STEAM CLEANERS NEAR THIS PRODUCT.
- **NEVER** ROUTE THE ELECTRIC CABLE NEAR THE HEATER OUTLET.
- **NEVER** ROUTE THE ELECTRIC CABLE UNDER CARPETS OR FLOOR COVERINGS.
- **NEVER** INSTALL THIS PRODUCT CLOSE TO CURTAINS OR COMBUSTIBLE MATERIALS.
- **NEVER** USE THE HEATER TO DRY CLOTHES OR OTHER OBJECTS.
- **NEVER** REMOVE THE FIREPLACE SURROUNDING WITHOUT ISOLATING THE ELECTRIC SUPPLY.

HOW TO USE YOUR APPLIANCE

1. IMPORTANT SAFETY INFORMATION

- IF THE ELECTRICITY SUPPLY CABLE IS DAMAGED DO NOT USE THE APPLIANCE UNTIL IT HAS BEEN REPLACED. FOR SAFETY REASONS THE REPLACEMENT HAS TO BE CARRIED OUT BY A SERVICE AGENT OR A SIMILARLY COMPETENT ELECTRICIAN.
- CAUTION: IN ORDER TO AVOID A HAZARD DUE TO INADVERTENT RESETTING OF THE THERMAL CUT OUT, THIS APPLIANCE MUST NOT BE SUPPLIED THROUGH AN EXTERNAL SWITCHING DEVICE, SUCH AS A TIMER, OR CONNECTED TO A CIRCUIT THAT IS REGULARLY SWITCHED ON AND OFF BY THE UTILITY
- DO NOT OPERATE THE APPLIANCE IF IT IS DAMAGED.
- REPAIRS OF ELECTRICAL APPLIANCES MUST ONLY BE PERFORMED BY AN ELECTRICAL ENGINEER. SHOULD THE APPLIANCE FAIL TO OPERATE, OR IN CASE OF ANY DAMAGE, PLEASE CONTACT THE RETAILER FROM WHOM THE APPLIANCE WAS PURCHASED.
- **CAUTION:** SOME PARTS OF THIS PRODUCT CAN BECOME VERY HOT AND CAUSE BURNS. PARTICULAR ATTENTION MUST BE GIVEN WHERE CHILDREN AND VULNERABLE PEOPLE ARE PRESENT.
- CHILDREN AGED FROM 3 YEARS AND LESS THAN 8 YEARS SHALL ONLY SWITCH ON/OFF THE APPLIANCE PROVIDED THAT IT HAS BEEN PLACED OR INSTALLED IN ITS INTENDED NORMAL OPERATING POSITION AND THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION-CONCERNING USE OF THE APPLIANCE IN A SAFE WAY AND UNDERSTAND THE HAZARDS INVOLVED. CHILDREN AGED FROM 3 YEARS AND LESS THAN 8 YEARS SHALL NOT PLUG IN, REGULATE AND CLEAN THE APPLIANCE OR PERFORM USER MAINTENANCE

IF YOU ARE INSTALLING YOUR APPLIANCE IN TO AN EXISTING CHIMNEY CAVITY

- ENSURE THE FLOOR AREA THE APPLIANCE WILL SIT ON IS FLAT AND FREE FROM LOOSE MATERIAL
- ENSURE THE FLUE FROM THE CHIMNEY CAVITY IS SEALED
- IN ORDER TO INSTALL YOUR APPLIANCE EFFECTIVELY DISCUSS WITH YOUR SELLER THE SURROUND NEEDED TO ENCLOSE YOUR APPLIANCE INTO THE INSTALLATION LOCATION
- TO PROVIDE POWER TO THE APPLIANCE INSTRUCT A QUALIFIES ELECTRICIAN TO INSTALL AND POWER SOCKET INSIDE THE CHIMNEY CAVITY, ENSURING THERE IS AN ISOLATION SWITCH ACCESSIBLE OUTSIDE THE CAVITY

HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

APP DOWNLOAD

- DOWNLOAD "ilektro" FROM THE APP STORE
- SEARCHING (ilektro fireplace) FROM THE APP STORE
- TURN ON THE BLUETOOTH FROM YOUR MOBILE DEVICE

Note: Make sure your mobile phone is well connected to the nearest 2.4GHz WIFI signal, not the 5GHz signal.

Login

ilektro
BY PAUL AGNEW | DESIGNS

username

password

reset password register

login

instructions privacy policy

LOG IN

- OPEN THE ilektro APP, WAIT A MOMENT FOR THE ilektro APP TO INITIATE AND THEN IT WILL ASK YOU TO CREATE AN ACCOUNT OR LOG IN TO YOUR EXISTING ACCOUNT.

- REGISTER WITH YOUR EMAIL ID OR MOBILE PHONE NUMBER AS THE USERNAME.
- PUT ANY 6 TO 20 DIGIT NUMBERS AS PASSWORD.
- AGREE TO THE TERMS AND CONDITIONS.
- DURING THE PROCESS YOU MAY BE ASKED TO ALLOW THE APP TO KNOW YOUR LOCATION. THIS IS A REQUIREMENT OF THE DEVICE. THE APP WILL ONLY WORK IF YOU ALLOW THIS. THE APP DOES NOT USE THIS INFORMATION IN ANY WAY.

< Register

username please entre username

password please entre password

confirm please confirm password

ok

- YOU CAN ALSO RESET YOUR PASSWORD IN THIS INTERFACE

< Reset Password

username please entre username

password please entre password

confirm please confirm password

ok

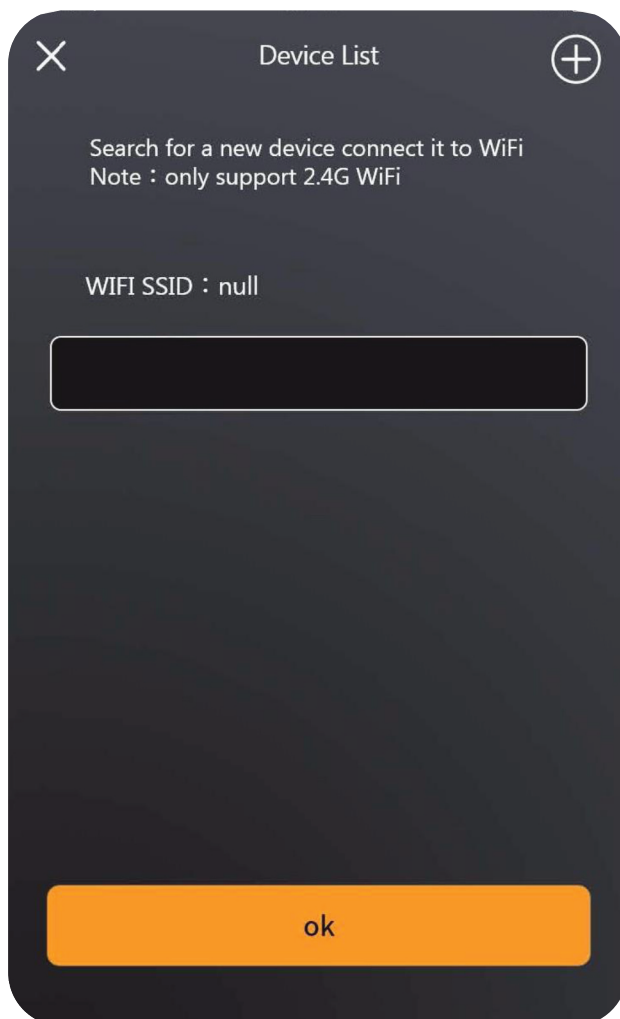
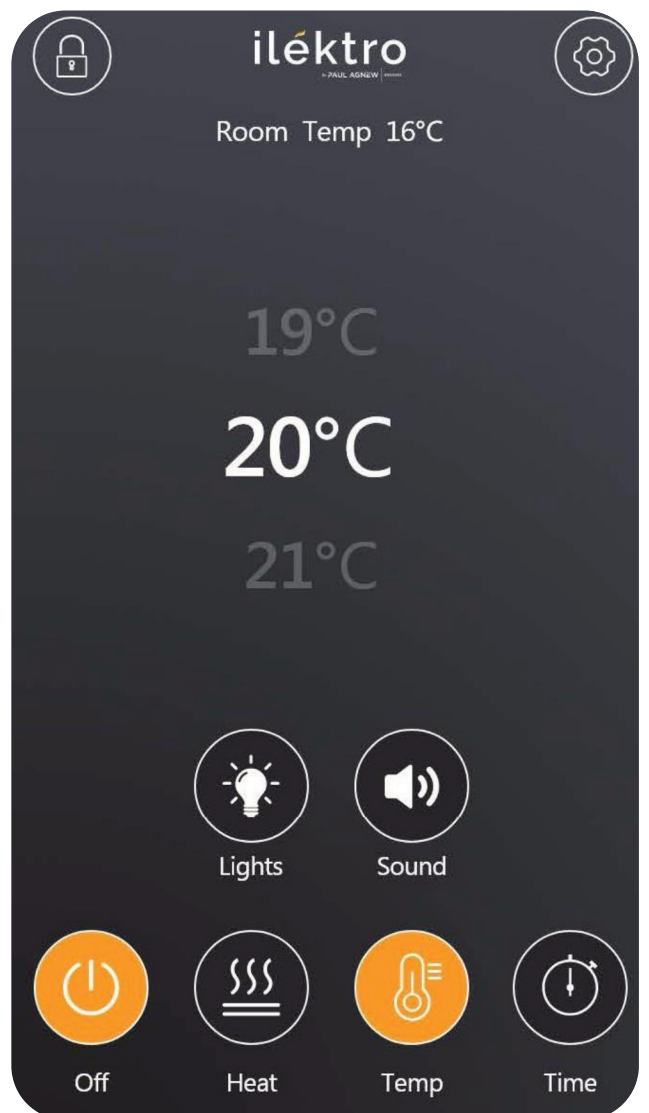
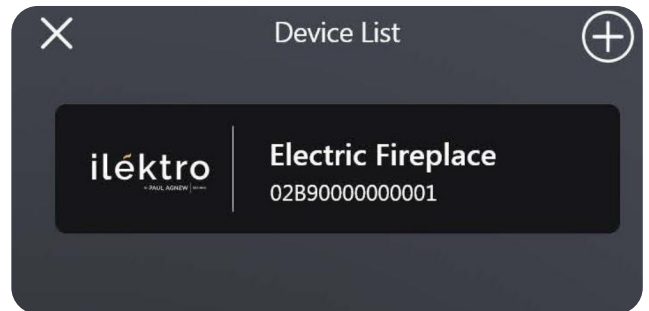
HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

CONNECTING

- AIM THE REMOTE CONTROL AT THE FIREPLACE, PRESS AND HOLD THE POWER SWITCH BUTTON FOR 5 SECONDS. THE FIREPLACE WILL DISPLAY "P0".
- FIRST CONNECTION SHOULD TURN ON BLUETOOTH. DO NOT CONNECT THE PHONE TO OTHER BLUETOOTH DEVICES.
- ADD THE DEVICE BY PRESSING THE "+". THEN ENTER THE WIFI PASSWORD FOR CONNECTING (NOTE: THE PHONE CAN ONLY CONNECT TO 2.4GHz WIFI AT THAT TIME)

CONNECTING SUCCESSFULLY

THE FIREPLACE WILL DISPLAY "P4" AFTER YOUR FIREPLACE WELL CONNECTED. THE NAME OF THE FIREPLACE APPEARS ON THE PHONE. CLICK THE NAME OF THE ELECTRIC FIREPLACE TO ENTER THE OPERATION INTERFACE.



HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

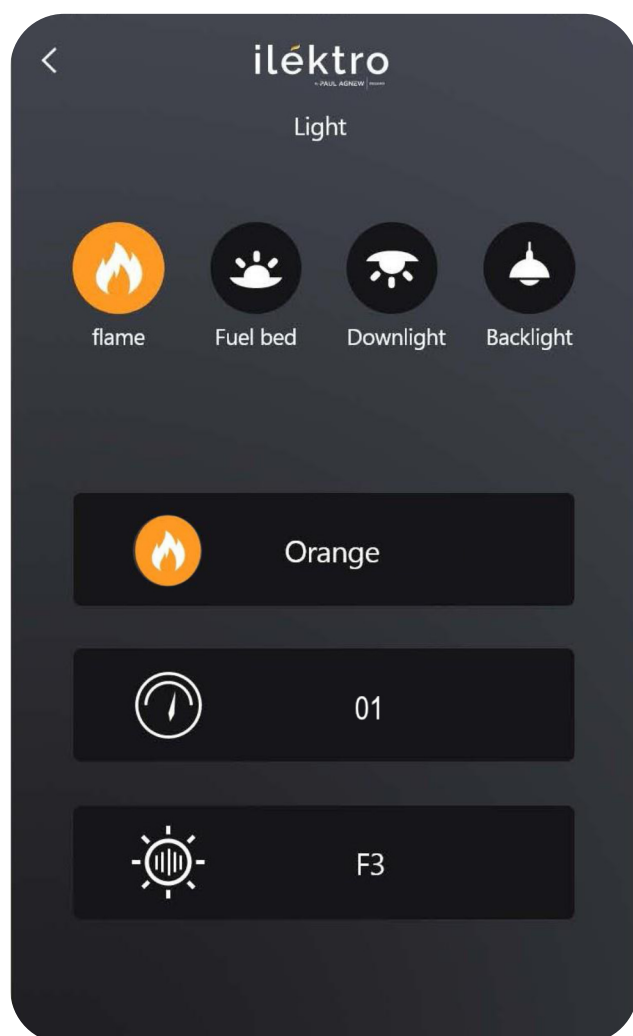
CONNECTING FAILURE

- PLEASE REPEAT FROM STEP 1 TO STEP 4

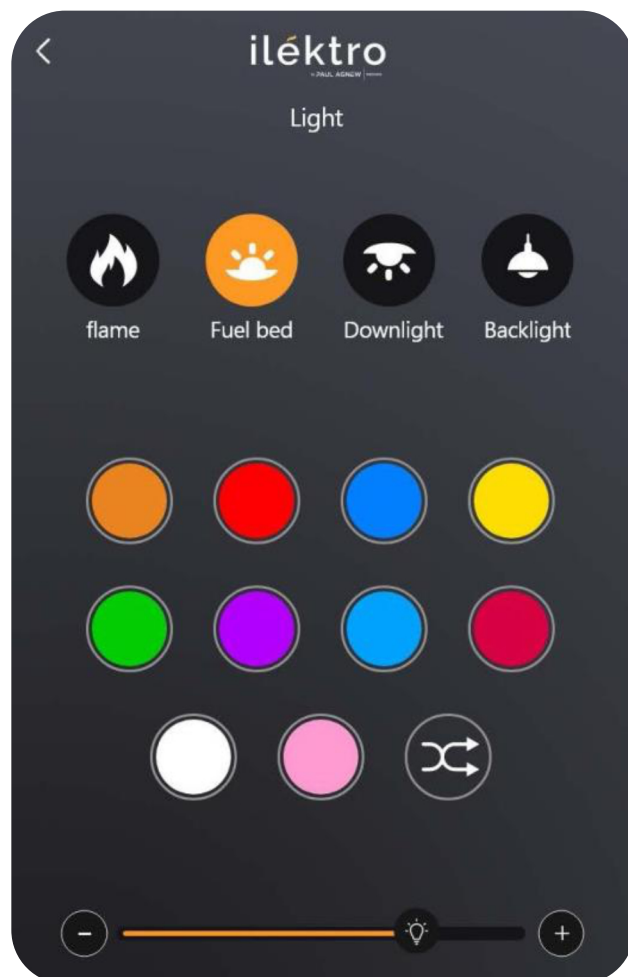
FUNCTIONS

LIGHT FUNCTIONS

- YOU CAN CHANGE THE COLOUR AND BRIGHTNESS OF THE FLAME.



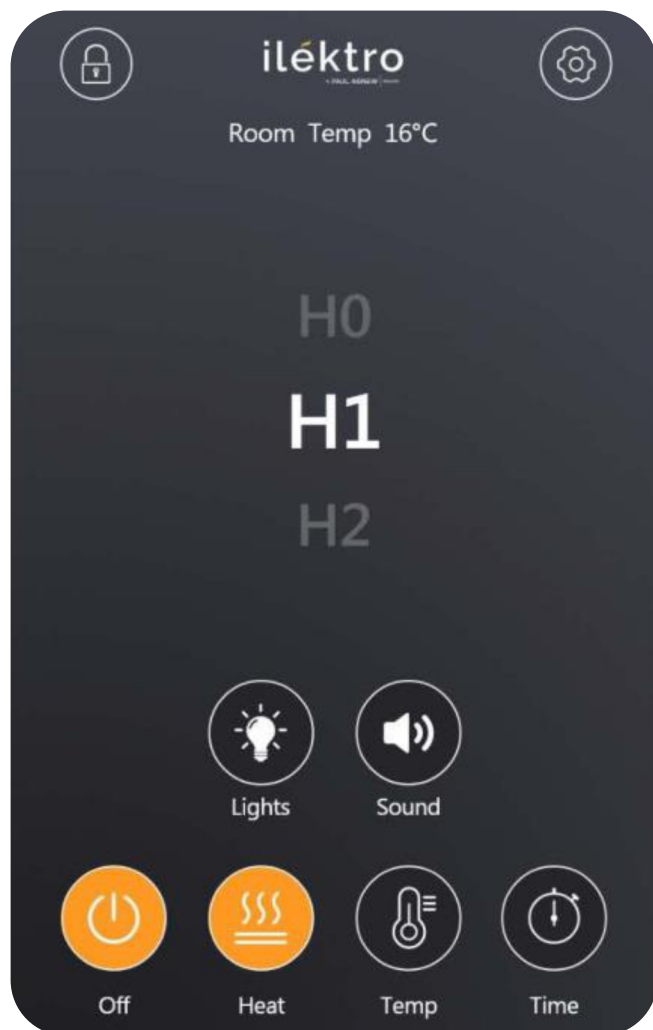
- YOU CAN CHANGE THE COLOUR OF FUEL BED.



HOW TO USE YOUR APPLIANCE 2. APP CONNECTING INSTRUCTIONS

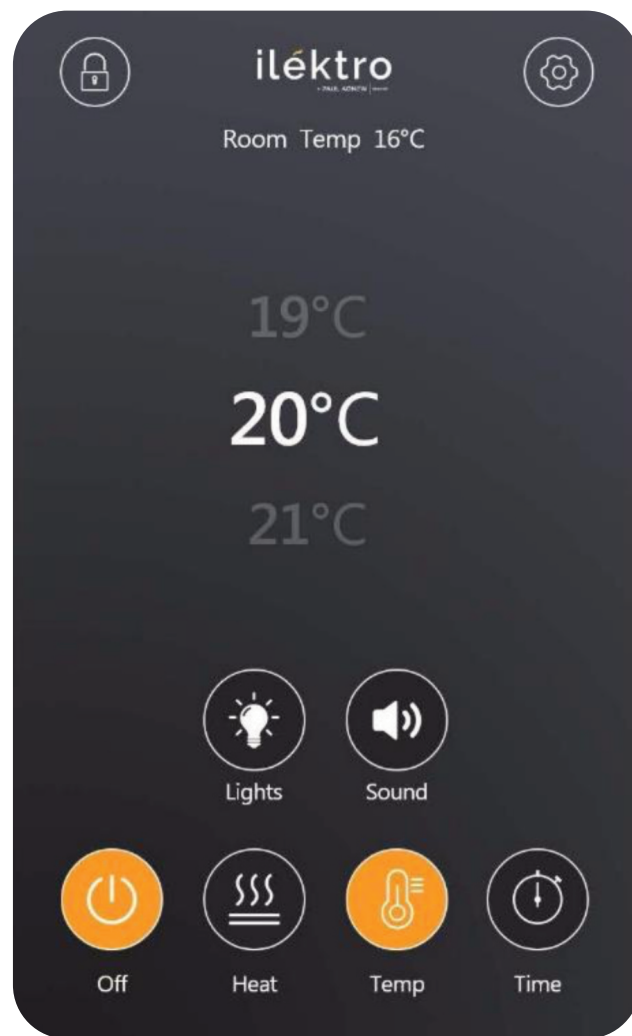
HEAT FUNCTION

- CHOOSE FOR H1: 1KW OF HEAT OR H2: 2KW OF HEAT (H0: 0KW)



TEMPERATURE FUNCTION

- YOU CAN SET THE TARGET TEMPERATURE; THE FIRE WILL AUTOMATICALLY CONTROL ITS HEATER TO WARM YOUR ROOM TO THAT TEMPERATURE AND MAINTAIN IT AROUND THAT TEMPERATURE.



Setting Up the 7-Day Programme

Your app will automatically use the date and time from your phone or tablet.

Important: If you're setting up your fire in a different time zone than your device was originally configured in, follow these steps:

1. Go to **Settings > Date & Time**.
2. Select the **time zone** where your fire is located.

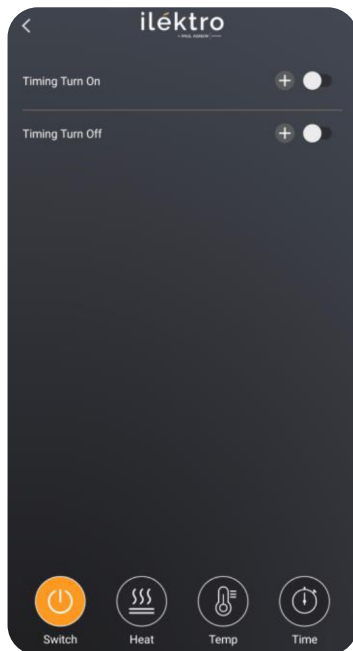
How to Set the 7-Day Programme

1. From the **Settings** menu, select **7-Day Programme**.
2. Turn **ON** the **Use 7-Day Programme** toggle.
3. Choose how you want to control your fire:
 - **Flame effect only**, or
 - **Flame effect and heating** together.
4. Select which days you'd like to schedule:
 - Choose a group option like **Weekdays**, **Weekends**, or **Everyday**,
OR
 - Select individual days by tapping the first letter of each day (e.g., "M" for Monday).
5. Set your desired schedule:
 - Tap the **Time On** and **Time Off** boxes under **Period 1** to set your first operating time.
6. (If heating is selected) Set the **target temperature** you want the room to reach.
7. To schedule a second active period for the same day(s), repeat step 5 under **Period 2**.
8. **Important:** Tap **Confirm** at the bottom of the screen to save your programme.

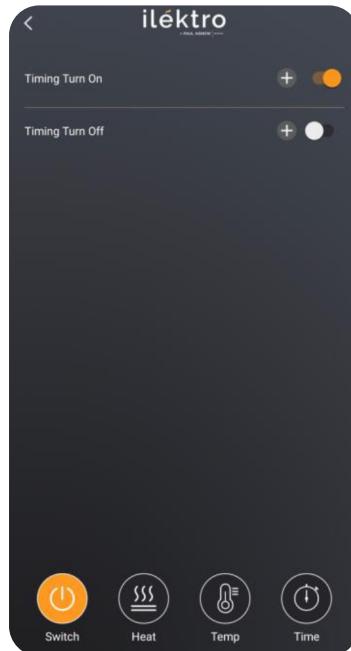
Additional Tips

- Once the 7-Day Programme is active, a ****calendar icon**** will appear at the top-right corner of the screen. This lets you know the timer is running.
- Tap the calendar icon anytime to jump directly to the 7-Day Timer screen.
- To **cancel** the 7-Day Programme:
- Turn **OFF** the **Use 7-Day Programme** toggle.
- Tap **Confirm**. *(Don't worry — your settings will be saved in case you want to reactivate it later.)*
- - To **review or adjust settings**:
- Return to the **7-Day Programme** screen,
- Tap each day individually to review or fine-tune the schedule.
- **Be sure to tap Confirm** after making any changes.

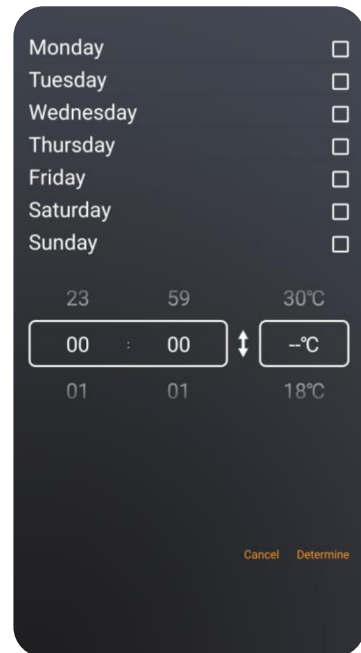
STEP: 01



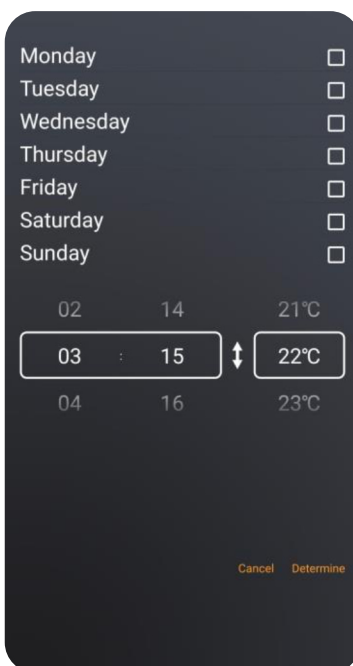
STEP: 02



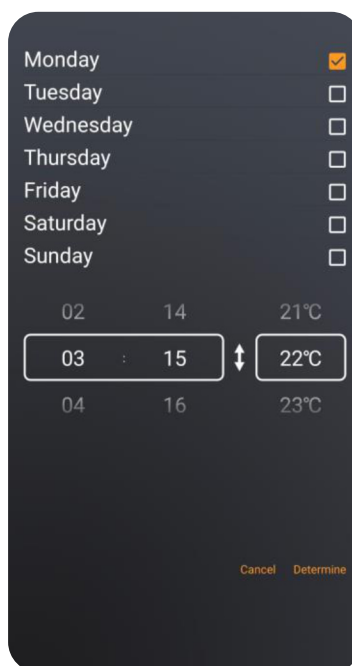
STEP: 03



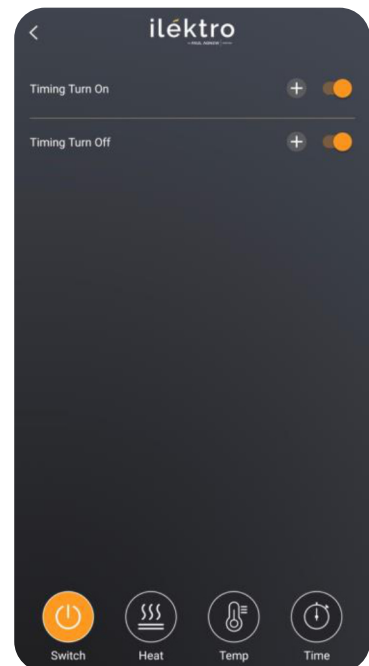
STEP: 04



STEP: 05



STEP: 06



STEP: 07

Monday
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Wednesday
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Friday
Saturday
Sunday

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Cancel

Determine

STEP: 08

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05

59

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Cancel

Determine

STEP: 09

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<

Timing Turn On

+

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Monday

Time:00:00

Temperature: -°C

Timing Turn Off

+

☐

Switch

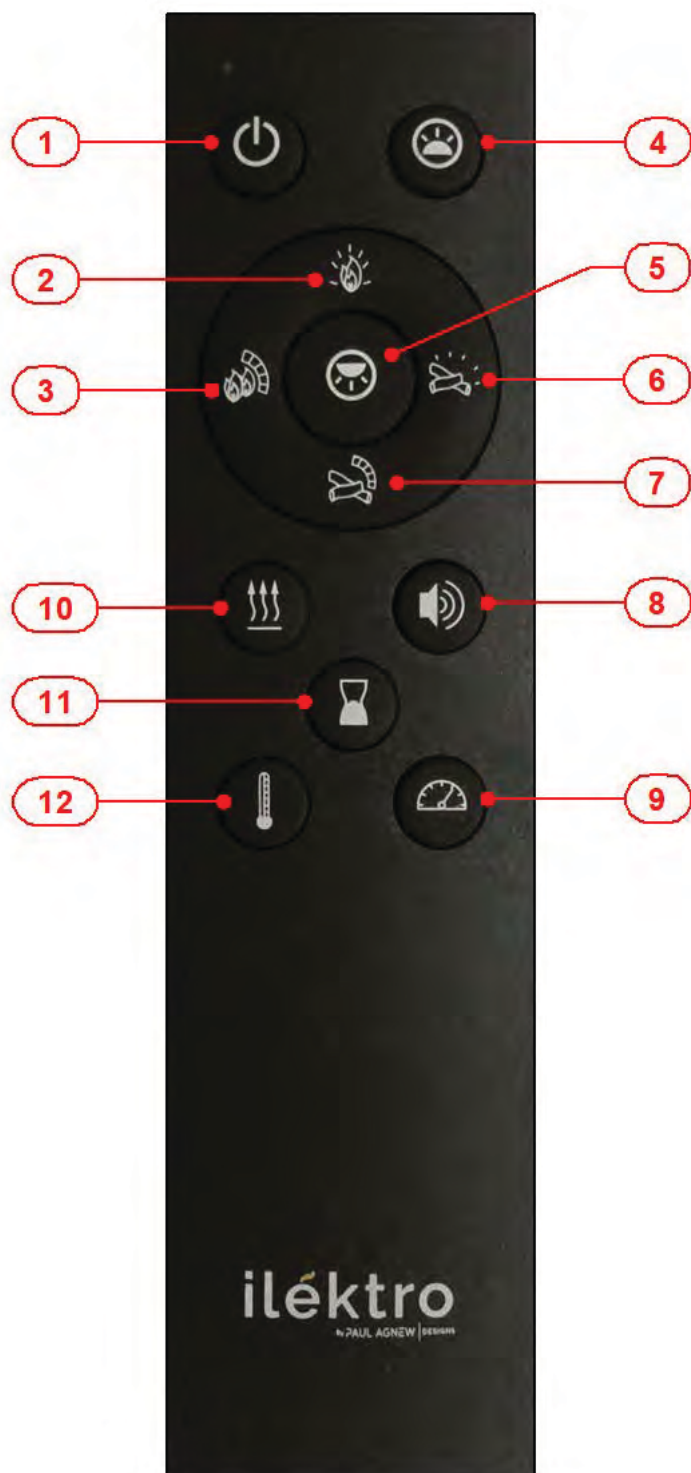
Heat

Temp

Time

HOW TO USE YOUR APPLIANCE

3. REMOTE CONTROL BUTTONS AND DISPLAY



WOODLAND ELECTRIC – QUICK REFERENCE GUIDE

1. Power Switch . Turns the unit ON/OFF.
2. Flame Brightness. Settings: F5 (Brightest) → F4 → F3 → F2 → F1 (Dimmest)
3. Flame Colour Options, Available Colours:
 - Orange
 - Red
 - Yellow
 - Orange-Yellow
 - Red-Orange-Yellow
4. Top Light Brightness. Settings: L5 (Brightest) → L4 → L3 → L2 → L1 (Off)
5. Top Light Colour Options. Available Colours:
 - 01. Orange, 02. Red, 03. Blue, 04. Yellow, 05. Green, 06. Purple, 07. Sky Blue, 08. Carmine, 09. White, 10. Pink 11. All-Colour Cycle
6. Fuel Bed Brightness. Settings: F5 (Brightest) → F4 → F3 → F2 → F1 (Pulsating Function)
7. Fuel Bed Colour Options. Available Colours:
 - 01. Orange, 02. Red, 03. Blue, 04. Yellow, 05. Green, 06. Purple, 07. Sky Blue, 08. Carmine, 09. White, 10. Pink, 11. All-Colour Cycle
8. Sound Settings: 0: Sound Off, 1: Low Sound, 2: Loud Sound
9. Flame Speed: 1: Low. 2: Intermediate. 3: High
10. Heating Settings: H0: Heating Off, H1: Low Heating, H2: High Heating.

Inhibition Mode: Long press the heating button (5 sec) → Displays L0 → Heating disabled . To Reset: Long press again (5 sec) or power off/on

11. Timer Settings (Auto Power-Off)
 - Available Intervals: 30 min, 1H, 2H, 3H, 4H, 5H, 6H, 7H, 8H. 00: Timed Shutdown
12. Temperature Settings: Available Range:
 - 18°C → 30°C. Set °C Target Temperature:

When the heater reaches Target °C Temperature , it will automatically turn off.

It will remain off until the temperature drops and heating needs to restart.

HOW TO USE YOUR APPLIANCE

4. OPERATING INSTRUCTIONS

Safety Cut-Out

If the safety cut-out is triggered, the appliance has overheated. Follow these steps:

Turn off the device at the isolation switch.

Allow it to cool for at least 2 hours.

Check the heater outlet vents for blockages and clear if necessary (refer to maintenance section).

Plug in and restart the appliance – the cut-out should reset, and the heater should function normally.

If the problem persists, contact the retailer or place of purchase.

HOW TO USE YOUR APPLIANCE

4. MAINTENANCE AND CARE

To ensure optimal performance and longevity of your appliance, it is important to maintain the air circulation and cleanliness of the appliance.

Air Inlet Grilles

The **air inlet grilles** on the **topside** and **back** of the appliance should remain **unobstructed** to allow **free air circulation**.

Before Cleaning or Maintenance

Always switch off the appliance from the **isolation switch** before performing any cleaning or maintenance tasks.

General Cleaning

Clean the glass only when it is cold. Do not use abrasive cleaners on any part of the appliance. **Use a lint-free cloth** to wipe down any surfaces. **Do not spray cleaner directly into the appliance.**

Cleaning the Fuel Bed

1. To access the fuel effect, you will need to open the stove door viewing panel. First, undo the grub screw, then unscrew the handle by turning it anti-clockwise.
2. **Remove the logs** and clean them with a **dust cloth. Do not wet the logs.**
3. Use a **lint-free duster** to clean the fuel bed.
4. **Lift all fuel medium** out of the fire and wipe down the fuel bed to ensure it is clean.
5. **Ensure no moisture remains** before returning the logs to their original position. For detailed steps on **log installation**, refer to the **Log Installation Process**.
6. Once cleaning is complete, ****close the door and screw the handle clockwise**** until the door is secure and in the vertical position. ****Retighten the grub screw**** on the side of the door.

7. Additional Care

Ensure the **air inlet grilles** remain unobstructed for **free air circulation**. **Always switch off** the appliance from the **isolation switch** before undertaking any maintenance tasks.

HOW TO USE YOUR APPLIANCE

5. MAINTENANCE AND CARE

CLEANING THE OUTLETS

- ENSURE THE APPLIANCE IS SWITCHED OFF AT THE ISOLATION SWITCH
- CLEAN THE AIR OUTLET GRILLES REGULARLY WITH A SOFT CLOTH OR THE NOZZLE OF A VACUUM CLEANER



FIG:2 OUTLET

- DUST BUILD-UP CAN INHIBIT EFFICIENT PERFORMANCE OF THE FAN AND LEAD TO THE SAFETY CUT-OUT OPERATING.
- KEEP THE AREA AROUND THE APPLIANCE CLEAN AND FREE OF FLUFF, DUST OR PET HAIR.
- IN PARTICULAR, BUILD-UP OF DUST ETC. CAN OCCUR AROUND THE HEATER VENT AREA. TAKE PARTICULAR CARE TO KEEP THIS AREA FREE FROM SUCH PARTICLES ON A REGULAR BASIS TO PREVENT BUILD-UP.

BATTERY REPLACEMENT

WHEN THE REMOTE BATTERIES IS LOW IT MUST BE CHANGED IMMEDIATELY. INSTALL CORRECT REPLACEMENTS AND DISPOSE OF THE OLD BATTERIES CAREFULLY.

BATTERY REPLACEMENT REMOTE CONTROL

BATTERY INFORMATION - SEE FIG. 3

1. SLIDE OPEN THE BATTERY COVER ON THE BACK OF THE REMOTE CONTROL
2. INSTALL AAA BATTERIES INTO THE REMOTE CONTROL
3. REPLACE THE BATTERY COVER



Fig.3

DISCARD LEAKY BATTERIES

DISPOSE OF BATTERIES IN THE PROPER MANNER ACCORDING TO LOCAL REGULATIONS.

ANY BATTERY MAY LEAK ELECTROLYTE IF MIXED WITH A DIFFERENT BATTERY TYPE, IF INSERTED INCORRECTLY, IF ALL THE BATTERIES ARE NOT REPLACED AT THE SAME TIME, IF DISPOSED OF IN A FIRE, OR IF AN ATTEMPT IS MADE TO CHARGE A BATTERY NOT INTENDED TO BE RECHARGED.

HOW TO INSTALL YOUR APPLIANCE

6. TECHNICAL SPECIFICATION

MODEL		WOODLAND ELECTRIC STOVE
WEIGHT KG		50
VOLTAGE		220-240V AC ~50-60HZ
BATTERY HANDSET		12V MN 21/23
TRANSMITTER	FLAME PICTURE ONLY	8W
ELECTRICAL POWER CONSUMPTION	HEATING ON	2000 WATT
SUPPLY CORD	UK	BS1363 UK13A
	AUSTRALIAN	AS/NZS3112
	EUROPEAN	VDE 0620

NOTE:

WEIGHTS UNIT ONLY NOT INCLUDING PACKAGING
 SUITE APPLIANCE (S) WEIGHTS ARE NOT INCLUDING WOODEN SURROUND

THIS APPLIANCE MUST BE EARTHED

THIS APPLIANCE HAS BEEN CERTIFIED FOR USE IN COUNTRIES OTHER THAN THOSE STATED. TO INSTALL THIS APPLIANCE IN THESE COUNTRIES, IT IS ESSENTIAL TO OBTAIN THE TRANSLATED INSTRUCTIONS AND IN SOME CASES THE APPLIANCE WILL REQUIRE MODIFICATION. CONTACT YOUR RETAILER FOR FURTHER INFORMATION.

For product dimensions and installation guides for building your appliance into a location, please visit Mendip Stoves (<https://mendipstoves.co.uk>) to download the specification sheet for your appliance.

HOW TO INSTALL YOUR APPLIANCE

7. GENERAL INSTALLATION

- ⚠ **IMPORTANT:** Installation must be carried out by a **trained installation technician**. Incorrect installation **may void your warranty**.
- Ensure that the **air inlet grilles underneath** the appliance not **obstructed**.
- Leave **adequate space** around the appliance to allow for **free air circulation**.

TOOLS REQUIRED:

- **Hex 3 Allen Key** – Required to **unscrew the grub screw**, remove the handle, and open the door.

UNPACKING THE FIREPLACE

- ⚠ **WARNING!** Do **not** use this appliance if any part has been **exposed to water**. If this occurs, immediately contact a **qualified service technician** to inspect and replace any damaged electrical components.
- **Carefully unpack the appliance**, ensuring that you do not damage its surface or the installation area.
- Keep **plastic wrapping** away from **children** and handle packaging materials responsibly.
- Check that **all parts and accessories** have been removed before disposing of the packaging.
- If necessary, **keep the original packaging** for future **transport or storage**.

FITTING THE APPLIANCE

- **Handle with care** when lifting the appliance. If needed, **seek assistance** to prevent injury.
- Always follow **safe manual handling techniques** to avoid strain or damage.
- If unsure about the installation process, **consult your retailer or a qualified professional** for guidance.

HOW TO INSTALL YOUR APPLIANCE

8. INSTALLATION – POSITIONING YOUR APPLIANCE

Your new appliance is **freestanding** and can be placed almost anywhere in your home, as long as there is access to an **electrical plug point**.

No fixings are required to install your appliance.

Ensure the appliance is **adequately supported** and positioned on a **level floor** for stability.

The stove is fitted with **adjustable feet** to compensate for slight unevenness in the surface.

If the **power cord** is damaged, it must be repaired by the **manufacturer, an authorised service centre, or a qualified professional**.

Keep **curtains and furniture** at a **safe distance** from the appliance to **prevent fire hazards** and avoid blocking the **heater outlet ducts**.

For best performance, install the appliance **away from direct sunlight** to **reduce glare and prevent heat interference**.

ELECTRICAL CONNECTION & SAFETY

- The appliance should be positioned ****near a suitable mains socket**** to allow for easy connection.
- The **electrical socket must remain accessible** to enable safe disconnection when required.



IMPORTANT WARNINGS

- **If the electrical socket is not accessible** after installation, a **qualified electrician** must install an **isolation switch**.
- **Keep all furnishings and combustible materials** at least **1 meter** away from the **front of the electric fireplace** to prevent fire hazards.

9. SETTING THE FUEL BED

ITEMS FOR THE FIRE CHAMBER

- **Ceramic Log Set** (8-piece log set)
- **Amber Crystals**
- **Clear Crystals**
- **Coal Chips**
- **Slate Chips**



FIG 4: LOG SET



FIG 5: CRYSTALS AND COAL CHIPS

CAUTION:

Ceramic log sets are delicate. Handle with care.**

Installation Steps:

1. **Spread** amber crystals evenly across the fuel bed.
2. **Position** the ceramic logs as per the diagram below, stacking and overlaying them randomly.
3. **Distribute** clear crystals evenly across the fuel bed.
4. **Spread** coal chips evenly across the fuel bed.



FIG 6: LOG ARRANGEMENT

HOW TO INSTALL YOUR APPLIANCE

10. ELECTRICAL CONNECTION

WARNING

ENSURE THE APPLIANCE IS FULLY ASSEMBLED AND THE FRONT GLASS WITH TRIM IS BACK IN THE APPLIANCE BEFORE THE APPLIANCE IS CONNECTED TO MAINS POWER

CONNECTING TO MAINS SUPPLY

- CHECK WHETHER THE MAINS SUPPLY CAN ACCOMMODATE THE ADDITIONAL LOAD OF 1000 OR 2000 WATT

- CONNECT THE POWER CABLE TO AN EARTHED SOCKET
- ONLY USE THE POWER CABLE PROVIDED WITH YOUR APPLIANCE AS IT WILL BE CORRECT FOR YOUR REGION

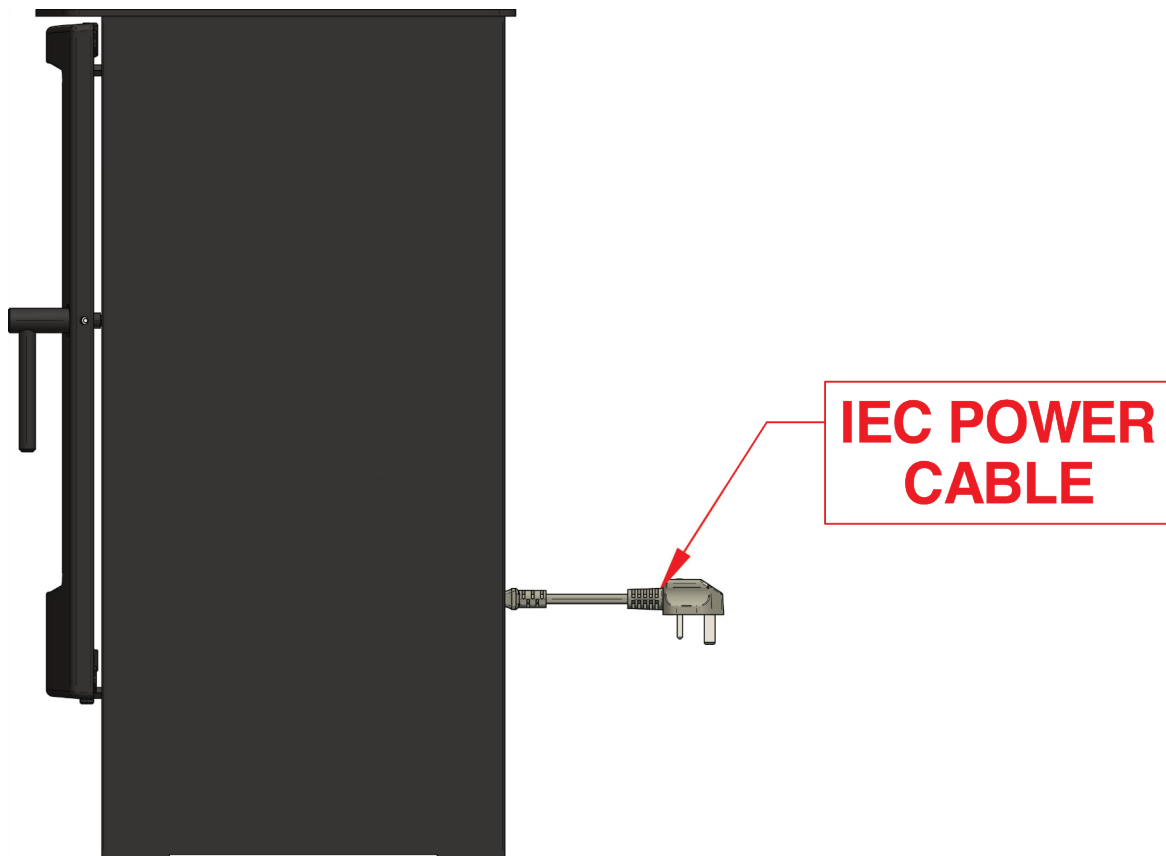


FIG 7: IEC POWER CABLE

SERVICING INSTRUCTIONS

11. GENERAL INFORMATION

THIS APPLIANCE MUST ONLY BE SERVICED BY A SUITABLY QUALIFIED PERSON.

BEFORE UNDERTAKING ANY WORK ON THE APPLIANCE: SWITCH OFF THE APPLIANCE FROM THE ISOLATION SWITCH.

WAIT FOR AT LEAST 10 MINUTES UNTIL THE APPLIANCE HAS COOLED DOWN.

REMOTE HANDSET BATTERY REPLACEMENT
THE REMOTE-CONTROL HANDSET, USES 2 X AAA BATTERIES FOR POWER OPERATION, THESE WILL NEED REPLACING OVER A PERIOD OF TIME.

FOR REPLACEMENT:

- OPEN THE BATTERY COMPARTMENT COVER ON THE REAR OF THE HANDSET.
- REMOVE THE OLD BATTERIES AND REPLACE OBSERVING THE CORRECT POLARITY (+ & -) AS MARKED UPON THE BATTERIES AND
- HANDSET REMOTE CONTROL. REPLACE THE HANDSET COVER.

MAINTENANCE OF MOTORS

THE MOTORS USED ON THE FAN AND FLAME EFFECT ARE PRE-LUBRICATED FOR EXTENDED BEARING LIFE AND REQUIRE NO FURTHER LUBRICATION. HOWEVER, PERIODIC CLEANING/ VACUUM OF THE FAN/HEATER UNIT IS RECOMMENDED.

RESETTING THE THERMAL CUT OUT SWITCH

THE APPLIANCE IS FITTED WITH AN ELECTRONIC SAFETY CONTROL (E.S.). THIS IS A SAFETY DEVICE WHICH SWITCHES OFF THE HEAT ONLY IF, THE APPLIANCE OVERHEATS FOR ANY REASON
E.G. WHEN COVERED.

IF THE HEATER STOPS OPERATING WHILST THE FLAME EFFECT CONTINUES NORMALLY, THIS INDICATES THAT THE E.S. CONTROL IS IN OPERATION.

THE E.S. CONTROL CAN ONLY BE RE-SET AFTER THE APPLIANCE HAS COOLED DOWN.

TO RE-SET THE E.S:

- SWITCH OFF THE APPLIANCE (ISOLATION SWITCH) AND LEAVE FOR UP TO 2 HOURS.
- REMOVE ANY OBSTRUCTION TO THE FAN HEATER OUTLET OR OTHER INTERNAL PARTS.
- SWITCH ON APPLIANCE AND THE E.S. CONTROL WILL RE-SET.
- ENSURE THAT THE APPLIANCE IS FUNCTIONING CORRECTLY. IF THE E.S. CONTROL OPERATES AGAIN, THE APPLIANCE SHOULD BE CHECKED BY A COMPETENT ELECTRICIAN.

IF THE POWER SUPPLY IS INTERRUPTED (POWER FAILURE) OR THE APPLIANCE IS TURNED OFF AT THE ISOLATION SWITCH WHILST THE HEATER IS ON, IT WILL BE NECESSARY TO DISCONNECT THE APPLIANCE FROM THE MAINS SUPPLY AND LEAVE FOR 5 MINUTES IN ORDER TO DISCHARGE THE ELECTRONICS BEFORE ATTEMPTING TO TURN THE APPLIANCE ON.

SERVICING INSTRUCTIONS

12. FAULT FINDING

OPERATE APPLIANCE BEFORE COMMISSIONING

1. CLICK ON THE REMOTE HANDSET POWER BUTTON. IF THE APPLIANCE DOES NOT FUNCTION, THEN, FOLLOW POINTS 1, 2, 3, 4 AND 5 RESPECTIVELY.
2. CHECK THE POWER CONNECTION AT THE ISOLATION SWITCH IS IN THE ON POSITION.
3. CHECK THE ISOLATION SWITCH ON THE APPLIANCE (SEE STICKER ON THE APPLIANCE). THE SWITCH MUST BE SET TO THE "I" POSITION
4. CHECK THE BATTERIES IN YOUR HANDSET. CHECK IF THE BATTERIES ARE IN THE CORRECT POSITION AND REFIT IF NECESSARY.
5. IF AFTER CHECKING 1, 2, 3 & 4 NOTHING STILL HAS HAPPENED, THEN DISCONNECT THE POWER FROM THE MAINS (UNPLUG FROM SOCKET), AND WAIT FOR 60 SECONDS, THEN PLUG IT BACK IN AND REPEAT STEPS 1 TO 4. IF YOU DO NOT HAVE ACCESS TO THE MAINS SWITCH, BECAUSE IT IS BUILT-IN, THEN SWITCH OFF THE UNIT FROM ISOLATION SWITCH.

MANUAL
ON/OFF
SWITCH

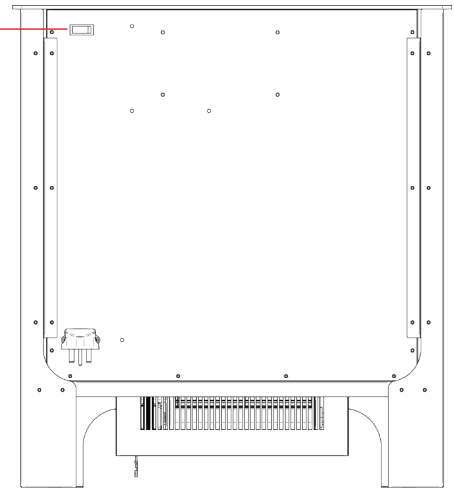


FIG:8 ISOLATION SWITCH

NOTE:

THE UNIT CAN BE OPERATED BY SUPPLIED REMOTE CONTROL ONLY. FOR THE UNIT TO OPERATE, THE MANUAL ON/OFF SWITCH, LOCATED ON THE REAR TOP RIGHT SIDE OF THE FIREPLACE MUST BE SWITCHED TO THE "I" POSITION.

FAULT: THE HEATING DOES NOT TURN-ON WHEN YOU SELECT HEATING MODE BUT THE FLAME EFFECT IS RUNNING.

A) CHECK THE BATTERIES IN YOUR HAND SET. THE RED LED MUST BE SHOWING BRIGHTLY.

B) TRY SELECTING HEATING MODE AGAIN, BUT CLOSER TO THE APPLIANCE.

C). TURN OFF APPLIANCE, THEN TURN IT ON AGAIN. WAIT FOR 10 SECONDS, THEN SELECT HEATING MODE AGAIN.

REFERENCE INFORMATION

13. WIRING DIAGRAM

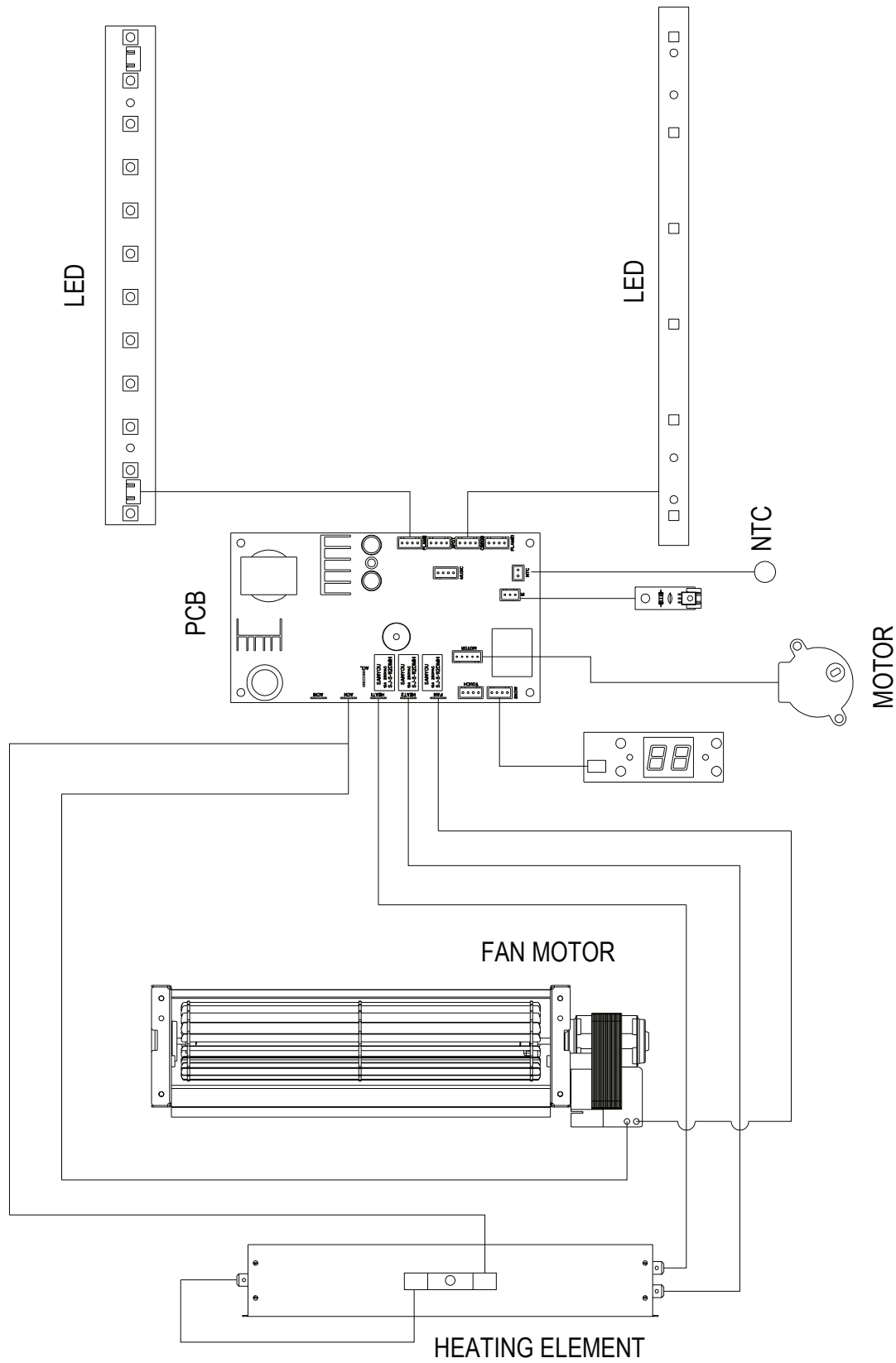


FIG 9: WIRING DIAGRAM

REFERENCE INFORMATION
14. EXPLODED DIAGRAM

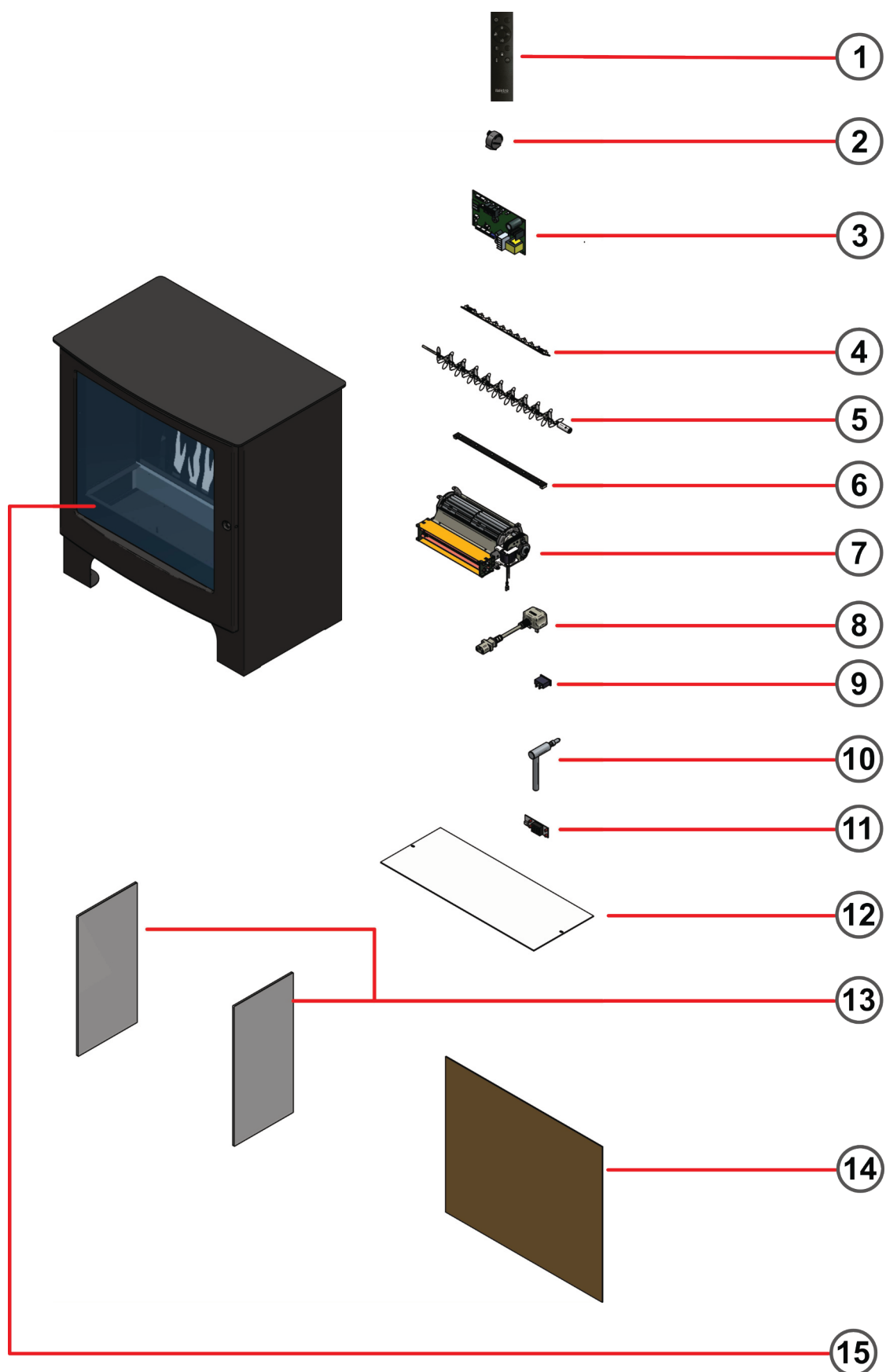


FIG 10: EXPLODED DIAGRAM

REFERENCE INFORMATION
13. EXPLODED DIAGRAM

Replaceable Parts

No	Description	Part Number
1	REMOTE CONTROL	WOODLAND STOVE REMOTE
2	SYNCHRONOUS MOTOR	430000210000
3	MAIN PCB BOARD	440402830125
4	FUEL BED LED	440402810100
5	FLAME EFFECT ROTTISORRIE	510400300430
6	FLAME LED	440402820100
7	FAN AND HEATING ELEMENT	430400030150
8	IEC CABLE	470000070300
9	ISOLATION SWITCH	460000010400
10	HANDLE SS	EL-800-308-0
11	DISPLAY BOARD	440402830001
12	FUEL BED	300400233610
13	SIDE GLASS	500400077800
14	SCREEN BOARD	300401300700
15	FRONT GLASS	500400077700

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